



MONROE COUNTY OFFICES

County Office	Location	Phone
Assessor's Office	Monroe County Courthouse 10 Benton Ave E, Albia IA 52531	641-932-2180
County Attorney	6 Washington Avenue W Albia IA 52531	641-932-2948
Auditor's Office	Monroe County Courthouse 10 Benton Ave E, Albia IA 52531	641-932-2865
Board of Supervisors	Monroe County Courthouse 10 Benton Ave E, Albia IA 52531	641-932-7706
Central Point of Coordination (Mental Health)	1801 South B Street Albia IA 52531	641-932-2427
Monroe County Public Health	1801 South B Street Albia IA 52531	641-932-7191
HFA/HOPES Program	1801 South B Street Albia IA 52531	641-932-7191
NEST Program		641-932-5612
Parents as Teachers (PAT) Program		641-932-5901
WIC Program	2003 North Lincoln Knoxville, IA 50138	641-828-2238
Conservation Office	1270 635TH Avenue Lovilia IA 50150	641-946-8112
Emergency Management	ADLM Building, 12307 HWY 5 P.O. Box 399 Moravia, IA 52571	641-724-3223
Engineer's Office	Monroe County Courthouse, 3rd Floor 10 Benton Ave E Albia IA 52531	641-932-7123
Environmental Health	ADLM Building, 12307 HWY 5 P.O. Box 399, Moravia, IA 52571	641-724-3511
General Relief Office	1801 South B Street, Albia IA 52531	641-932-2427
GIS Coordinator	Monroe County Courthouse, 3rd Floor 10 Benton Ave E Albia IA 52531	641-932-7123
Human Services		1-888-818-1900
DHS (Department of Human Services)- SNAP, Food Stamps, Medical Assistance		1-888-818-1900
FaDSS (Family Development and Self Sufficiency)		641-932-5901
Mental Health Office (Central Point of Coordination)	1801 South B Street, Albia IA 52531	641-932-2427
Maintenance Department	Monroe County Courthouse, 10 Benton Ave E, Albia IA 52531	641-777-3805
Recorder	Monroe County Courthouse, 10 Benton Ave E, Albia IA 52531	641-932-5164
Sheriff's Office	103 2nd Avenue W, Albia, IA 52531	641-932-7815
Treasurer	Monroe County Courthouse, 10 Benton Ave E, Albia IA 52531	641-932-5011
Veterans Affairs	1801 South B Street, Albia IA 52531	641-932-5622
Planning & Zoning	Located in the Engineer's Office Monroe County Courthouse, 3rd Floor	641-932-7123



QUICK REFERENCE PHONE GUIDE

Affordable Healthcare – www.healthcare.gov	1-800-318-2596
AIDS Hotline	1-800-232-4636
Alcoholics Anonymous	515-282-8550
Alzheimer's Disease Helpline	1-800-272-3900
American Association on Diabetes	1-800-232-3472
American Cancer Society	1-800-227-2345
American Council of the Blind	1-800-424-8666
American Foundation of the Blind	1-800-232-5463
American Heart Association	1-800-242-8721
American Kidney Fund	1-800-638-8299
A.R.C. (Assoc. of Retarded Citizens of Iowa)	1-800-362-2927
American Red Cross	641-682-4571 (Ottumwa Office) or 1-800-887-2988
Arthritis Foundation	1-866-378-0636
Better Business Bureau (BBB) – www.bbb.org	1-800-222-1600
Boys Town National Hotline	1-800-448-3000
Child Find of America-2nd Line	1-800-426-5678
Child Find of America-Parents Help Line	1-800-AWAYOUT
Child Find of America-Parents Help Line	1-800-716-3468
Child/Adult Abuse/Neglect Reporting	1-800-362-2178
Children's Wish Foundation	1-800-323-9474
COMPASS for Disabled People (Iowa)	1-800-779-2001
Deaf Iowans Against Abuse Hotline	cell to cell text 515-770-3063 1-877-284-7821
Office of Deaf Services of Iowa – www.deafservices.iowa.gov	1-888-221-3724
Dependent Adult and Child Abuse	1-800-362-2178
Dependent Adult/Child Referral	1-800-362-2178
DO NOT CALL List – www.donotcall.gov	1-888-382-1222
Domestic Abuse Hotline	1-800-942-0333
Dyslexia Association	1-800-222-3123
Easter Seal Society of Iowa, Inc.	515-289-1933
Epilepsy Foundation	1-800-332-1000
Eyecare-National Help Line (for ages over 65 yrs) online referral only www.eyecareamerica.org	1-800-452-3365
Family Planning	1-800-270-1620
Family Violence (Crisis Intervention Services)	1-800-447-1985
Farm-On (Iowa Concern Hotline)	1-800-447-1985
Federal Insurance Consumer Help Line	1-800-942-4242
Insurance Information Institute – www.iii.org	
First Call for Help (United Way 211 Line)	515-246-6555
Foundation Through Crisis	1-800-332-4224
Gambling Hotline	1-800-238-7633
G.E.D. (Adult Basic Education)	1-800-252-5664
Great Prairie AEA #15 (Ottumwa)	1-800-622-0027
Hawk-I (Free or low-cost health coverage for kids)	1-800-257-8563
Hay Hotline	
(Hay & Straw selling list for producers to buy from-call to add your product)	1-800-383-5079
Health Information Resource Center – www.health.gov/nhic	240-453-8280
Healthy Families Hotline (ISU)	1-800-369-2229
Health and Human Services Information	211
Hearing & Speech Action	1-800-638-8255
Hearing Help Line	1-800-EAR-WELL
Help Health Drug/Alcohol/Substance Abuse	1-800-662-HELP
Huntington's Disease	1-800-345-4372
Iowa Attorney General -Consumer Protection	1-888-777-4590
Iowa Arson/ Crime Hotline	1-800-532-1459
Iowa Commission for the Blind	1-800-362-2587
Iowa Commission on the Status of Women	1-800-558-4427
Iowa Compass (disabilities resources)	TTY 1-800-735-2942 1-800-779-2001
Iowa Concern Hotline (ISU)	1-800-447-1985
Iowa Child Abuse Reporting Hotline	1-800-362-2178

Iowa Department of the Blind – www.blind.state.ia.us	1-800-362-2587
Iowa Department on Aging – www.iowaaging.gov	1-800-532-3213
Iowa Foundation of Medical Care (Telligen)	1-800-752-7014
Iowa Legal Aid – www.iowalegalaid.org	1-800-532-1275
Iowa Legal Aid (60 & older)	1-800-992-8161
Iowa Ombudsman (Report concerns on government agencies)	515-281-3592
Iowa One Call, 48 hr notice required – www.iowaonecall.com	Call 811 or 1-800-292-8989
Iowa Sexual Assault Hotline	1-800-284-7821
Iowa Society to Prevent Blindness	515-244-4341
Iowa State Bar Association (Locate a lawyer) www.iowabar.org	1-800-532-1108
Iowa State Extension Answer Line	1-800-262-3804
Iowa State Patrol Emergency	1-800-525-5555
Iowa Workforce Development	1-800-562-4692
IRS (Assistance for Individuals)	1-800-829-1040
I.S.U. Continuing Education	1-800-262-0015
I.S.U. Extension	1-800-854-1658
Juvenile Diabetes Foundation International	1-800-223-1138
Legal Aid/Legal Services Corporation of Iowa	1-800-452-0007
Living Bank Organ Donation	1-800-528-2971
Lupus Foundation	1-800-558-0121
Lymphedema Foundation	1-800-541-3259
MedicalAlert – www.MedAlert.net	1-800-215-4206
Medicare	1-800-MEDICARE
Medicare/Social Security	1-800-772-1213
Mental Health Information and Referral	1-800-562-4944
Thursday's Child – www.thursdayschild.org	1-800-USA-KIDS
Motor Vehicle Information Center (Iowa DOT-Ankeny)	1-800-532-1121
Multiple Sclerosis Society	1-800-FIGHT-MS
National Alcohol Hotline	1-800-252-6465
National Alliance for the Mentally Ill (NAMI)	1-800-417-0417
National Center of Missing and Exploited Children	1-800-THE LOST
National Council on Aging	202-479-1200
National Council on Alcoholism	1-800-NCA-CALL
National Down's Syndrome Society	1-800-221-4602
National Institute on Drug Abuse	1-800-662-HELP
National Kidney Foundation	212-889-2210
National Reyes Syndrome Foundation	1-800-233-7393
National S.I.D.S Foundation	1-800-221-7437
Ombudsman/Iowa Citizens Aid Phone: 515-281-3592 TTY: 515-281-3592	1-888-426-6283
Parkinson's Disease	1-800-457-6676
Poison Control	1-800-222-1222
Promise Jobs	641-684-5401
Refugee Services	1-800-362-2780
Scleroderma/United Foundation	1-800-722-HOPE
Seniors Eye care Program (for ages over 65 yrs) online referral only www.eyecareamerica.org	
Sr Health Ins Info Program (Shiip)	1-800-351-4664
S.I.D.S. American Institute – www.SIDS.org	
email: prevent@SIDS.org	239-431-5425 or
Social Security Administration	1-800-232-SIDS
Substance Abuse Information & Mental Health Treatment Referral	1-800-772-1213
State Civil Rights	1-800-662-HELP
S.T.I. (S.T.D.) Resource Center Hotline	1-800-457-4416
Suicide Prevention Hotline	1-800-227-8922
Teen Line (ISU Extension)	1-800-SUICIDE
Venereal Disease	1-800-443-8336
Veteran's Information (National) – www.va.gov	1-800-227-8922
Vocational Rehab	1-800-827-1000
W.I.C. (State)	1-800-532-1486
	1-800-532-1579



ABUSE & PREVENTION - Domestic Batters Education Program (BEP)

Objective to keep victims safe from physical and emotional abuse

Phone: 641-682-8383 Ext. 19
1-888-486-9599

Children and Families of Iowa

Family violence center open to anyone with ongoing safety concerns

1111 University Ave
Des Moines, IA 50314-2329
Phone: 515-288-1981
Fax: 515-288-9109
E-mail: FVC@cfiowa.org
Website: www.cfiowa.org

Crisis Intervention and Advocacy Center

All services regarding violence prevention and assistance available

332 S Linn St. Suite 100
Iowa City, IA 52240
Phone: 319-335-6001
Iowa Sexual Abuse Hotline: 1-800-284-7821
Fax: 319-335-6057
Website: www.rvap.org
Local Rape Crisis Hotline: 319-335-6000

Crisis Intervention Services

For victims of domestic abuse and sexual assault; housing (shelter), personal advocacy and homelessness

500 High Ave W
Oskaloosa, IA 52577
Phone: 641-673-0336 (Office)
1-641-673-5499 (Crisis line)
1-800-270-1620 (toll free)
Website: www.stopdvsa.org
E-mail: info@stopdvsa.org

Prevent Child Abuse Iowa

Funds educational programs and advocacy to prevent child abuse

**For Child Abuse Prevention Programs in Marion County Contact Crossroads of Pella under Abuse and Prevention (Sexual)*

505 Fifth Ave, Suite 900
Des Moines, IA 50309
Phone: 515-244-2200
1-800-children
Fax: 515-280-7835
E-mail: pcaia@pcaiowa.org
Website: www.pcaiowa.org
In Marion Co. – Crossroads 641-628-1212

Crisis Center and Women's Shelter: Rural Domestic Abuse Program

Domestic abuse services for the counties of Appanoose, Davis, Jasper, Jefferson, Keokuk, Mahaska, Marion, Poweshiek, Wapello, & Wayne

P.O. Box 446
Ottumwa, IA 502501
Phone: 1-800-464-8340 or 641-683-1750





ABUSE & PREVENTION - Sexual
Iowa Coalition Against Sexual Assault (CASA)

Support and referral service for sexual assault survivors

515 28th St, Suite 107

Des Moines, IA 50312

Phone: 515-244-7424

1-800-284-7821 (24hr)

Fax: 515-244-7417

E-mail: director@iowacasa.org

Website: www.iowacasa.org

Polk County Crisis and Advocacy Services

Assistance for victims of sexual assault and other violent crimes

2309 Euclid Ave

Des Moines, IA 50310

Phone: 515-286-3600

515-286-3535 (24 hr)

Fax: 515-286-2032

E-mail: brenda.bash@polkcountyiowa.gov

Website: www.co.polk.ia.us

ABUSE & PREVENTION - Substance Related

Lutheran Services in Iowa

Provides respite, SCL and remedial services

1714 N. 4th Ave. E., Suite B

Newton, IA 50208

Phone: 641-792-1541

Fax: 641-792-1542

Website: www.lsiowa.org

***Also see Counseling & Healthcare Providers & Services-Mental Health**

ADVOCACY/OUTREACH/REFERRAL

Des Moines Area Community College (DMACC) in Knoxville

Assistance with admissions, registration, financial aid, transfer planning, career preparation and exploration

305 S 3rd St

Knoxville, Ia 50138

Phone: 641-840-2026

***Classes and services in Knoxville**

Indian Hills Community College (IHCC Ottumwa-Albia Satellite Office)

322 C Avenue E.

Albia, IA 52531

Phone: 1-800-726-2585 ext. 1901 or 641-932-5297

Fax: 641-932-7085

Contact Person: Tonya Bunch

Iowa State University Extension Service - Monroe County

Provides information regarding agriculture, business and continuing education

219 B Avenue W Albia, IA 52531

Albia, IA 52531

Phone: 641-932-5612

E-mail: xmonroe@iastate.edu

Website: www.extension.iastate.edu/monroe/





South Central Iowa Community Action Program (SCICAP)

Provides utility assistance and home weatherization for low income families

221 S. Clinton St.
Albia, IA 52531
Phone: 641-932-5107

Tobacco Cessation

Stop smoking help and prevention information, education and referral

Iowa State University Extension Website: www.extension.iastate.edu/monroe
Service – Monroe County Program Manager: Autumn Denato
219 B Avenue W. Quitline Iowa: 1-800 QUIT NOW
Albia, IA 52531 Website Quitline Iowa: www.quitnow.net/iowa/
Phone: 641-932-5612

**ASSISTANCE - Clothing
Helping Hands (Food Pantry)**

Low free household and clothing items and food items-open Monday-Saturday

710 Washington Avenue E
Albia, IA 52531
Phone: 641-932-5984

Salvation Army Family Store

Low cost household and clothing items

505 W. Main Street Website: www.centralusa.salvationarmy.org/western
Ottumwa, IA 52501
Phone: 641-682-3606

Goodwill-Ottumwa

Low cost household and clothing items

850 N Quincy Ave Website: www.dmgoodwill.org/
Ottumwa, IA 52501
Phone: 641-682-4704

Department of Human Services (Monroe County)

Offers child and adult protective services, alternate living, state assistance

Contact Wapello County DHS for Child Welfare Services
Phone: 641-932-5187 (rolls to Ottumwa office) or 641-682-8793
To report a change in food, medicaid or cash assistance call the DHS customer center
Phone: 1-888-818-1900
To report an incident of child abuse
Phone: 1-800-652-9516 & after hours 1-800-362-2178 Website: www.dhs.state.ia.us

Financial Counseling and Debt Management

* See Consumer Credit Counseling/under COUNSELING





County General Relief

Monroe County General Relief Office
1801 South B Street
Albia, IA 52531
Phone: 641-932-2427

South Central Iowa Community Action Program (SCICAP)

Provides utility assistance and home weatherization for low income families
221 S. Clinton St.
Albia, IA 52531
Phone: 641-932-5107

Social Security Administration

2429 Northgate St - Suite A
Ottumwa, IA 52501 Website: www.ssa.gov
Phone: 1-800-772-1213 or 641-682-8501

ASSISTANCE - Food & Nutrition

Free & Reduced School Lunches

Albia HS: 641-932-2161 ext 102
Eddyville-Blakesburg: 641-969-4226
Moravia: 641-724-3311

Family Nutrition Program (FNP)

Nutrition education program serves families with children 10 and under or expecting a baby, who qualify for food stamps.

ISU Extension Office Website: www.extension.iastate.edu/monroe
219 B Avenue West
Albia, IA 52531
Phone: 641-932-5612

SHARE Iowa

P.O. Box 328 E-mail: shareiowa2@mahaska.org
Oskaloosa, IA 52577 Website: www.shareiowa.org
Phone: 1-800-344-1107

Women, Infant & Children Nutrition Program (WIC)

For children 0-5 years old and women who are pregnant, breastfeeding or just had a baby. This program provides nutritional education and checks to families to purchase baby formula, milk, eggs and other healthy foods

Marion County Public Health Department (manages this program for Monroe County)
2003 N. Lincoln Fax: 641-842-3442
Box 152 Phone: 1-800-532-1579 (State WIC Office)
Knoxville, IA 50138 Find us on Facebook-Marion County Public
Marion Co. Public Health Department Health Department
641-828-2238 ext. 225, 228, or 237 Website: www.marionph.org/programs/wic.html





CAMPS

Wesley Woods Camp and Retreat Center

Offers 125 different kinds of summer camps

10896 Nixon St
Indianola, IA 50125
Phone: 1-866-684-7753

Fax: 515-961-4162
E-mail: wesleywoods.camp@iaumc.org
Website: www.WesleyWoodsIowa.org

CHILD CARE - Finding Care

Child Care Resource & Referral

Helps parents find child care and provides home providers, centers and preschools with consultation, staff training and registration information and resources to improve the quality of care provided.

For a Child Care Referral contact our regional office 641-824-1923 or visit our website

808 5th Ave
Des Moines, IA 50309
Local Consultant 641-824-1923
Toll Free: 1-800-722-7619

Marion County Consultant: Brenda O'Halloran
bohallowan@orchardplace.org
Website: www.iowaccrr.org/

CHILD CARE - Child Care Centers

Monroe County Head Start/First Step

105 S. 7th St.
Albia, IA 52531
Phone: 641-932-2632

King's Kids Preschool

1115 A Avenue E.
Albia, IA 52531
Phone: 641-932-2271

Albia Daycare & Preschool Inc.

100 N 2nd St.
Albia, IA 52531
Phone: 641-932-7835

Kendall Center Preschool

701 Washington Ave. E.
Albia, IA 52531
Phone: 641-932-5165

Lovilia Headstart

302 S. H Ave.
Lovilia, IA 50150
Phone: 641-946-8125





CHILD CARE - Resources and Education for Child Care Providers

Child Care Resource and Referral

Provides information and support on child care registration and program licensure. Offers regular training, resources and financial support to improve the quality of child care

808 5th Ave

Des Moines, IA 50309

Phone: 641-820-1923

1-800-722-7619

Marion County Consultant: Brenda O'Halloran

E-mail: bohallowan@orchardpalce.org

Website: www.iowaccrr.org

CHILD CARE - Respite

Respite Care Vouchers

Care for families who have a child with a disability (physical, cognitive, or behavioral.)

918 S. E. 11th St.

Des Moines Ia 50309

Phone: 515-282-9377

CHILD CARE - Special Needs

Healthy Connections

Home & community-based waiver services for special needs children, adults and their families.

2328 Rocklyn Drive

Urbandale, IA 50322

Phone: 515-309-0858

Fax: 515-309-0860

Email: healthyconnections1@gmail.com

Website: www.healthyconnectionsinc.com

Toll Free: 1-877-255-3140

COMMUNITY GROUPS

Albia Chamber of Commerce

18 South Main

Albia, IA 52531

Phone: 641-932-5108

Email: albiachamber@albiachamber.org

Website: www.abliachamber.org

RSVP

Senior Retired Volunteer Program

16 Washington Avenue E. # 2

Albia, IA 52531

Phone: 641-932-3238

4H Program (ISU Extension Office)

219 B Avenue W.

Albia, IA 52501

641-932-5612

Website: www.extension.iastate.edu/monroe/4h





Farmer's Market

Every Friday 4pm-6pm (Northeast side of Albia Courtyard on the square)

For Questions Contact: Albia Chamber of Commerce

Phone: 641-932-5108

Website: www.business.albiachamber.org/events/details/farmer-s-market

Girl Scouts of Greater Iowa

10715 Hickman Road

Website: www.girlscouts.org

Des Moines, IA 50322

Phone: 515-278-2881

Toll Free: 1-800-342-8389

Boy Scouts

1659 East Euclid

Website: www.bsa.ia.org

Des Moines, IA 50322

Phone: 515-266-2135

Toll Fee: 1-800-999-7268

COUNSELING

Bankruptcy Education and Counseling

*See Consumer Credit Counseling 1-800-714-4388

Behavioral Health Center of Southern Iowa

Behavioral health intervention services, substance abuse, marriage counseling, individual counseling, group counseling, and medical management

Albia Location:

12 Washington Ave

Fax: 641-932-2365

Albia, IA 52531

Website: www.chcsi.org/behavioral

Phone: 641-932-2065

Behavioral Health Hotline: 1-800-708-5129

Substance Abuse Hotline: 641-895-9409

Southern Iowa Economic Development Association (SIEDA)

PO Box 658

Website: www.sieda.org

226 W Main

Albia Office

Ottumwa, IA 52501

12 Washington Avenue

Phone: 641-682-8741 - Ext. 239

Phone: 641-932-5960

or 1-800-622-8340

Dr. Rebecca Thomas-Psychologist

202 A Avenue E.

Albia, IA 52531

Phone: 641-932-0111

Website: www.drrebeccathomas.com





Consumer Credit Counseling

Nonprofit organization offering free financial counseling and free foreclosure mitigation. Debt management planning, bankruptcy education and counseling and reverse mortgage counseling may require a nominal fee. (There are counseling centers in several central Iowa communities or can be done by phone)

Main Office: 1003 W 4th St

Waterloo, IA 50702

Phone: 1-800-714-4388

Central Iowa Office: Mid-Iowa Credit Counseling Website: www.cccsia.org

Park Fair Mall

Phone: 1-888-272-4118

100 E Euclid Ave, Suite 157

Email: dmmanager@cccsia.org

Des Moines, Iowa 50313

Des Moines Pastoral Counseling Center

Offers full-range of general and psychotherapy services, fees based upon client's ability to pay

Fax: 515-255-5697

8553 Urbandale Ave

E-mail: info@dmpcc.org

Urbandale, IA 50322

Website: www.dmpcc.org

Phone: 515-274-4006

***Takes most insurance**

First Time Homebuyer Counseling

*See Consumer Credit Counseling 1-800-714-4388

Foreclosure Mitigation

*See Consumer Credit Counseling 1-800-714-4388

Orchard Place Child Guidance Center

State-accredited mental health center for children and families

808 Fifth Ave

Des Moines, IA 50309

Fax: 515-244-1922

Phone: 515-244-2267

Website: www.orchardplace.org

Reverse Mortgage Counseling

*See Consumer Credit Counseling 1-800-714-4388

Teen Pregnancy and Parenting Program

House of Mercy

1409 Clark St

Fax: 515-643-6598

Des Moines, IA 50314

Website: www.houseofmercydesmoines.org

Phone: 515-643-6500

***No longer a walk-in clinic**

1-800-796-5730





DISABILITY SERVICES

Christian Opportunity Center

Facility offering care/employment/housing for mentally and/or physically handicapped adults

1553 Broadway St

PO Box 347

Pella, IA 50219

Phone: 641-628-1162

Fax: 641-628-8682

E-mail: info@christianopportunity.org

Website: www.christianopportunity.org

Handicapped Equipment Lending Program (HELP)

5185 W 58th St N

Newton, IA 50208

Phone: 641-792-5220

Cell Phone: 641-521-1153

E-mail: wilsand96@yahoo.com

Iowa Compass

Information for Iowans with disabilities and the people that work with them

100 Hawkins Dr, Room 295

Iowa City, IA 52242

Phone: 1-877-686-0032 TTY

1-800-779-2001

Website: www.iowacompass.org

E-mail: iowa-compass@uiowa.edu

DISASTER ASSISTANCE

American Red Cross

2116 Grand Avenue

Des Moines, IA 50312

Phone: 515-243-7681 or Ottumwa Office: 641-682-4571

EDUCATION - Family-Based

Children and Families of Iowa

Offers child care activities in center and home-based environments

Fax: 515-288-9109 and 515-246-1245

Child Development Center

1111 University Ave

Des Moines, IA 50314

Phone: 515-288-1981

E-mail: contactus@cfiowa.org

Website: www.cfiowa.org

Children in the Middle Classes - Family Development Associates

Provide Children in the Middle and Mediation Education classes for parents in Marion County and the surrounding area who are separating or divorcing

Family Development Associates

PO Box 11231

Cedar Rapids, IA 52410

Phone: 1-800-261-5097

Registration & Class Schedule online at

Website: www.family-development.org

E-mail: cim2007@msn.com





Great Prairie AEA #15 (Ottumwa)

Consultation for families and students with disabilities

2814 North Court Street
Ottumwa, IA 52501
Phone: 641-682-8591

Website: www.heartlandarea.org

ISU Extension-Monroe County

219 B Avenue W.
Albia, IA 52531
Phone: 641-932-5612

Website: www.extension.iastate.edu/monroe/

Parents as Teachers

Early childhood parent education and family support program offering in-home parental education

ISU Extension Office
219 B Avenue W.
Albia, IA 52531
Phone: 641-932-5612

Website: www.extension.iastate.edu/monroe/

EDUCATION - College

Central College
812 University Ave
Pella, IA 50219
Phone: 641-628-9000
1-877-462-3687

Website: www.central.edu

Indian Hills Community College (IHCC Ottumwa-Albia Satellite Office)

322 C Avenue E.
Albia, IA 52531
Phone: 1-800-726-2585 ext. 1901 or 641-932-5297

Contact Person: Tonya Bunch
Fax: 641-932-7085

Iowa State University Extension Service - Monroe County

Provides information regarding agriculture, business and continuing education

219 B Avenue W Albia, IA 52531
Albia, IA 52531
Phone: 641-932-5612

E-mail: xmonroe@iastate.edu
Website: www.extension.iastate.edu/monroe/

Des Moines Area Community College

Continuing education through community college with several campuses in central Iowa

Phone: 515-964-6200
Toll Free: 1-800-362-2127

Website: www.dmacc.edu





EDUCATION - Elementary, Middle, High School, and Higher Education

Albia Community School District

701 Washington Avenue East

Albia, IA 52531

Fax: 641-932-5192

Phone: 641-932-2161 x102 (Admin office)

Website: www.albia.k12.ia.us

641-932-2161 x252 Lincoln Center

641-932-2161 x200 Albia Jr High School

641-932-2161 x126 Grant Elem

641-932-7069 Albia Community High School

641-932-2161 x136 Kendall Elem

Eddyville-Blakesburg-Fremont Community School District

222 Walnut Street

Eddyville, IA 52553

Fax: 641-969-4547

Phone: 641-969-4226 (Admin Office)

Website: www.rocketask12.org

641-969-4288 EBF Jr/Sr High School

641-969-4281 Eddyville Elem School

641-938-2203 Blakesburg Elem School

641-933-4211 Fremont Elem School

Moravia Community School District

505 North Trussell

Moravia, IA 52571

Phone: 641-724-3311 (Admin office)

ELECTED OFFICIALS

Monroe County Board of Supervisors

Monroe County Courthouse

10 Benton Avenue

Albia, IA 52531

Website: www.monroecoia.us/offices/bos

Phone: 641-932-7706

U.S. Representative Dave Loebsack

125 South Dubuque Street

Iowa City, IA 52240

Phone: 319-351-0789

Fax: 319-351-5789

National Office:

1527 Longworth House Office

Washington, D.C. 20515

Phone: 202-225-6576

U.S. Senator Chuck Grassley

721 Federal Building

210 Walnut

Des Moines, IA 50309

Phone: 515-288-1145

Fax: 515-288-5097

National Office:

135 Hart Senate Building

Washington, D.C. 20515

Phone: 202-224-3744





U.S. Senator Tom Harkin

721 Federal Building
210 Walnut
Des Moines, IA 50309
Phone: 515-284-4574
Fax: 515-284-4937

National Office:

731 Hart Senate Building
Washington, D.C. 20510
Phone: 202-224-3254

EMPLOYMENT SERVICES

Iowa Comprehensive Human Services

Works with low-income, at-risk youth to provide education, employment and job training

1111 9th St, Suite 260
Des Moines, IA 50316
Phone: 515-245-7800
1-800-413-3922

Fax: 515-245-7803
E-mail: info@ichsyouthemployment.org
Website: www.ichsyouthemployment.org

Iowa Works

430 Grand Ave.
Des Moines, IA 50309
Phone: 515-281-9619

Website: www.iowaworks.org

Experience Works, Inc.

3720 N Second Ave
PO Box 4040
Des Moines, IA 50313
Phone: 515-243-2430

Website: www.experienceworks.org

Job Corp Office

Phone: 1-800-733-5627

Website: www.jobcorps.gov

Iowa Employment Solutions

Job search support (child care & transportation) for families who qualify for the Family Investment Program (FIP). Program eligibility is determined by the Department of Human Services

3014 E Main St
Knoxville, IA 50138
Phone: 641-842-6566

Email: Douglas.Brooks@iwd.state.ia.us

Promise Jobs Ottumwa

Ottumwa IowaWORKS Center
15260 Truman St., IHCC North Campus
Ottumwa, IA 52501
Phone: 641-684-5401

website:
www.iowaworkforce.org/region15/ottumwa
Fax: 641-684-4351





Iowa Vocational Rehabilitation

510 E 12th St
Des Moines, IA 50319
Phone: 515-281-4311 (Central Iowa)
Knoxville Location: 306 N Sherman
P.O. Box 478, Knoxville, IA 50138
Knoxville Phone: 641-828-6982

Website: www.ivrs.iowa.gov

GROUP HOMES

Provides Supported Independent Living Services for persons with chronic mental illness either at Capstone's Residential Program, or in the person's own home. Residential services are available for Marion and Jasper County residents, thru the Newton location.

KNOXVILLE OFFICE

2003 N. Lincoln P.O. Box 182
Knoxville, IA 50138
Phone: 641-842-4925

Website: www.capstonebh.com

NEWTON OFFICE

306 S. 3rd Ave. E
Newton, IA 50208
Phone: 641-792-4012

Website: www.capstonebh.com

ChildServe

Supports children with special healthcare needs on a short and long-term basis

5406 Merle Hay Road
PO Box 707
Johnston, IA 50131
Phone: 515-727-8750

Fax: 515-727-8757
Website: www.childserve.org

Christian Opportunity Center

Facility offering care/employment/housing for mentally and/or physically handicapped adults

1553 Broadway St
PO Box 347
Pella, IA 50219
Phone: 641-628-1162

Fax: 641-628-8682
E-mail: info@christianopportunity.org
Website: www.christianopportunity.org

HEALTHCARE ASSISTANCE

Affordable Care Act

Health Insurance Marketplace
Dept. of Health and Human Services
465 Industrial Blvd.
London, KY 40750-0001
Phone: 1-800-318-2596

Website: www.healthcare.gov
Iowa Website: www.healthinsurance.org/iowa/

State of Iowa

Phone: 1-800-987-6810





Good Samaritan Free Clinic

First United Methodist Activity Center
308 E Robinson
PO Box 344
Knoxville, IA 50138
Phone: 641-842-3712

Pella Clinic Site:

Pella First Reformed Church
605 Broadway Ave
Pella, IA 50219
Phone: 641-628-3493

hawk-i (Healthy & Well Kids in Iowa)

*To qualify, a child must live in Iowa and: Be under 19 years old; Have no other health insurance; Be a citizen of the United States or a qualified alien; Be in a family that meets the **hawk-i** income limits; Cannot be the dependent of a State of Iowa employee; Children who qualify for Medicaid cannot get **hawk-i***

Marion County Public Health
2003 North Lincoln
PO Box 152
Knoxville, IA 50138
Phone: 641-828-2238

Fax: 641-842-3442
Website: www.marionph.org

Health Insurance Plan of Iowa (HIPIOWA)

Provides Health Insurance coverage to Iowa residents who have been denied coverage

PO Box 1090
2015 16th St
Great Bend, KS 67530
Phone: 1-877-793-6880

Website: www.hipiowa.com

HEALTH CARE PROVIDERS & SERVICES

Women and Men's Healthcare Clinic

228 E. 2nd St.
Ottumwa, IA 52501
1-800-452-3365 or 1-641-682-9955
Website: www.familyplanningiowa.com

Family Planning Women & Mens Health Care Clinic

10 Washington Ave E.
Albia, IA 52531
Phone: 641-856-8554

Infant Care - Text4Baby

New and expectant moms receive 3 text messages each week that provide education on topics such as birth defects prevention, immunizations, nutrition and mental health.

Email: info@text4baby.org Website: www.text4baby.org

Dental Services

I-Smile

Dental services for 0-21 or pregnant women

Marion County Public Health (Manages this program for Monroe County)

2003 North Lincoln
Health Department
Knoxville, IA 50138
Phone: 641-828-2238 ext. 226

Find us on Facebook-Marion County Public

Website: www.marionph.org
Fax: 641-842-3442





Dr. Joseph L Bates DDS

222 Washington Avenue E.
Albia, IA 52531
Phone: 641-932-2020

Chiropractic

Chiropractic Health Center

909 Clinton Street Albia, IA 52531
641-932-2939

Judge Chiropractic

22 Washington Avenue Albia, IA 52531
Website: www.judgechiropractic.com
Phone: 641-932-5157

Home Health Care

Interim Healthcare

Skilled care nursing services, home health aids, homemakers, & OT/PT services

10 South Main Street
Albia, IA 52531
Phone: 641-932-2513

Website:
www.interimhealthcare.com/southerniowa

Hospice

Care Initiatives Hospice

Offers end of life counseling and support for patients, patient families and those losing a loved one

4 South Main Street
Albia, IA 52531
Phone: 641-932-3488
1-800-577-8222

Website: www.careinitiativeshospice.org/
Fax: 641-932-3486

Monroe County Hospice-Monroe County Hospital

Offers end of life counseling and support for patients, patient families and those losing a loved one

6580 165th Street
Albia, IA 52531
Phone: 641-932-1701

Website: www.mchalbia.com

Hospitals & Clinics

Monroe County Hospital

6580 165th Street
Albia, IA 52531
Phone: 641-932-2134

General Hospital
Website: www.mchalbia.com
Fax: 641-932-7174

Monroe County Hospital-Medical Clinic

6582 165th Street
Albia, IA 52531
Phone: 641-932-7172

Website: www.mchalbia.com





Mental Health/Behavioral Health Providers

Behavioral Health Center of Southern Iowa

Behavioral health intervention services, substance abuse, marriage counseling, individual counseling, group counseling, and medical management

Albia Location:

12 Washington Ave

Albia, IA 52531

Phone: 641-932-2065

Behavioral Health Hotline: 1-800-708-5129

Substance Abuse Hotline: 641-895-9409

Fax: 641-932-2365

Website: www.chcsi/behavioral

Southern Iowa Economic Development Association (SIEDA)

PO Box 658

226 W Main

Ottumwa, IA 52501

Phone: 641-682-8741 - Ext 239

or 1-800-622-8340

Website: www.sieda.org

Albia Office

12 Washington Avenue

Phone: 641-932-5960

Dr. Rebecca Thomas-Psychologist

202 A Avenue E.

Albia, IA 52531

Phone: 641-932-0111

Website: www.drrebeccathomas.com

Ophthalmology

Monroe County Hospital (MCH) -Ophthalmology Specialty Clinic

Chris K. DenOuden, DO

165th, Albia, IA 52531

1-800-832-3937 for appointment

Optometrist

Heartland Eyecare

101 Benton Avenue E

Albia, IA 52531

Phone: 641-932-7154

Website: www.heartlandeyecaretopeka.com

Dr. William R. Adler O.D.

P.O. Box 100

6584 165th Street

Albia, IA 52531

Phone: 641-932-7614

Website: www.drwilliamadler.com

Pharmacy

Hy-Vee Pharmacy

301 HWY 34 W

Albia, IA 52531

Phone: 641-932-7131

Website: www.hy-vee.com/health/pharmacy





HOTLINES & INFORMATION

1-800-Bets-OFF

Hotline of the Iowa Gambling Treatment program. Address gambling concerns for yourself or others
Phone: 1-800-238-7633 Website: www.1800betsoff.org

Dependent Adult and Child Reporting Hotline

1-800-362-2178
1-800-652-9516

Domestic Abuse Hotline

1-800-799-7233 ***No Fee's, No names, No judgement**

Sex Abuse Hotline

1-800-270-1620

Teen Line

Personal and health related information and referral

310-855-4673 ***Open from 6pm to 10pm Pacific time, every night**
1-800-852-8336 * toll-free in California only

Girls and Boys Town National Hotline

24-hour national hotline with professional counselors for intervention and referrals

1-800-448-3000 (Regional)
1-800-842-1488 (National)

211

Connects people to resources, contacts and programs to help in crisis situations

1111 9th St, Suite 100

Des Moines, IA 50312

Phone: 515-246-6555

E-mail: 211@desmoines-redcross.org

Website: www.211.org

HOUSING (Subsidized & Low-Income)

Albia Housing Agency

The Albia Housing Agency administers both a public housing and Section 8 housing voucher program. The housing authority owns and manages one project which contains 40 affordable rental units. It also administers 96 Section 8 housing vouchers.

120 South A Street

Albia, IA 52531

Phone: 641-932-7859

Benton Place Apartments

Government subsidized apartments for elderly, disabled, or handicapped with extremely low income

520 Benton Avenue West

Albia, IA 52531

Phone: 641-777-9212 or 641-897-9092





LAW ENFORCEMENT & CRIME PREVENTION

Albia Police Department

103 2nd Avenue West
Albia, IA 52531
Phone: 641-932-7815

Fax: 641-932-7381
Website: www.albiapd.org

Monroe County Sheriff's Department

103 2nd Avenue West
Albia, IA 52531
Phone: 641-932-7815

Fax: 641-932-7381
Website: www.monroecoia.us/offices/sheriff/index.htm

Eddyville Police Department

103 Walnut Street
Eddyville, IA 52553
Phone: 515-969-4220

LEGAL SERVICES

Drake University Legal Services (Outreach)

Phone: 515-271-3851

Iowa Concern Hotline

Financial questions, legal issues, family transitions
Phone: 1-800-447-1985

Lawyer Referral Service

Iowa State Bar Association
521 E Locust St, 3rd Floor
Des Moines, IA 52501
Phone: 515-280-7429
Toll free 1-800-532-1108

E-mail: mhill@iowabar.org
Website: www.iowafindalawyer.com

Iowa Legal Aid Southeast Iowa Regional Office

112 E Third St
Ottumwa, IA 52501
Phone: 1-800-532-1275

Fax: 641-683-3168
Website: www.iowalegalaid.org

Monroe County Attorney

6 Washington Avenue W
Albia, IA 52531
Phone: 641-932-2948

Website:
www.monroecoia.us/offices/attorney/index.htm





PUBLIC HEALTH

Monroe County Public Health

Disease prevention, foot care, blood pressure checks, immunizations – check for clinic times; childcare health consultant, & birth control pickup location for the Women's Health Center Clinic in Ottumwa

1801 South B Street
Albia, IA 52531
Phone: 641-932-7191

RECREATION

Lake Rathbun

Iowa Department of Natural Resources

Rathbun Fish Hatchery
15053 Hatchery Place
Moravia, IA 52571
Phone: 641-647-2406

Website: www.iowadnr.com

Miami Lake Park

Monroe County Conservation Board

1270 635th Avenue
Lovilia, IA 50150
Phone: 641-946-8112

U.S. Army Corps of Engineers

Lake Rathbun

Visitor's Center, nature programs, camping, bicycle, hiking trails and water activities

20112 HWY J5T
Centerville, IA 52544
Phone: 641-647-2464

Honey Creek State Park

12194 Honey Creek Place
Moravia, IA 52571
Phone: 641-724-3739

SPECIAL NEEDS

Child Health Specialty Clinic

123 East Third Street, Suite 2
Ottumwa, IA 52501
Phone: 641-682-8145

Website: www.chcsi.org

Iowa Protection and Advocacy Services

950 Office Park Road
West Des Moines, IA
Phone: 515-278-2502 or 1-800-779-2502

Website: www.disabilityrights-iowa.org





Southern Iowa Resources for Families

214 State Street
Corydon, IA 50060
Phone: 641-872-1411

Vocational Rehabilitation

15260 Truman Street, Suite 4
Ottumwa, IA 52501
Phone: 641-682-7569

SENIOR SERVICES

Milestones Area Agency on Aging

117 North Cooper
Ottumwa, IA 52501
Phone: 641-682-2270 or 1-800-642-6522
Website: www.genage.org

Monroe County Senior Nutrition (Leisure Lounge Senior Center)

Offers meals to elderly individuals
17 N Clinton St.
Albia, IA 52531
Phone: 641-932-5198

Monroe County Public Health

Disease prevention, foot care, blood pressure checks, immunizations-check for clinic times, childcare health consultant, & a birth control pickup location for the Women's Health Center Clinic in Ottumwa
1801 South B Street
Albia, IA 52531
Phone: 641-932-7191

Homestead of Albia

Assisted Living Facility & Senior Meals Delivery (Private Pay or Medicaid Accepted)
6590 165th Street
Albia, IA 52531
Phone: 641-932-2102

10-15 Regional Transit Agency

2417 S. Emma
Ottumwa, IA 52501
Phone: 1-800-227-6390
Website: www.1015transit.com

Life Line Transitional Program

Programs for strengthening youth in life skills that will assist them into becoming successful adults
3125 Douglas Ave, Suite 100
Des Moines, IA 50310
Phone: 515-256-8001 ext. 120
Website: www.life-lineresources.com





Social Security Administration

2429 Northgate Street Suite A
Ottumwa, IA 52501
Phone: 1-866-964-7394

Website: www.ssa.gov

Mom's Meals

3210 SE 72nd St.
Ankeny, Iowa 50021
Phone: 1-877-508-6667

Website: www.momsmeals.com

Sister's Homestyle Entrees

619 Sumner Avenue
Humboldt, IA 50548
Phone: 515-332-1928

Website: www.sistersentrees.com

Assurance Wireless-Lifeline Cell Phone Provider (Virgin Mobile)

Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income. You must provide proof of program participation or proof of income.

P.O. Box 686
Parsippany, NJ 07054
Phone: 1-888-321-5880

Medical Alert/Connect America

228 3rd St. P.O.Box 220
Parkersburg, IA 50665
Phone: 1-800-215-4206

Nursing Homes, Assisted & Independent Living

Monroe Care Center

Skilled Nursing Facility
120 North Thirteenth Street
Albia, IA 52531
Phone: 641-932-2125

Website: www.monroecarecenter.com

Monroe County Professional Management

Provides support services for mentally and physically challenged persons (Day Habilitation Program, Group Homes, & more

15 A Avenue West
Albia, IA 52531
Phone: 641-932-5311

Website:
www.monroecountyprofessionalmanagement.org/





Homestead of Albia

Assisted Living Facility & Senior Meals Delivery (Private Pay or Medicaid Accepted)
6590 165th Street
Albia, IA 52531
Phone: 641-932-2102

Oakwood Nursing & Rehab

Senior Housing/Nursing Home
200 16th Avenue East
Albia, IA 52531
Phone: 1-888-959-5948 ext. 19327

Brees Rest Home

210 Washington Ave. East
Albia, IA 52531
Phone: 641-932-5517

SUPPORT GROUPS

Divorce Care

First Federated Church
4801 Franklin Ave
Des Moines, IA 50310
Phone: 515-255-2122

Fax: 515-255-0052
Website: www.firstfederated.org

Iowa Veterans' Home

1301 Summit St
Marshalltown, IA 50158
Phone: 641-752-1501

Fax: 641-753-4278
Website: www.ivh.iowa.gov

Monroe County Commission of Veteran Affairs

1801 South B Street
Albia, IA 52531
Phone: 641-932-5622

TRANSPORTATION SERVICES

10-15 Regional Transit Agency

10-15 Transit is a state and federally funded PUBLIC transportation system. Service is available to ANYONE needing transportation in Region 15 & Region 17 - Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello and Wayne Counties. All services are open to the general public. Riders may use the bus for nearly any purpose: grocery shopping, medical and dental visits, congregate meals, going to work or school or personal business

2417 S. Emma
Ottumwa, IA 52501
Phone: 1-800-227-6390

Website: www.1015transit.com





Amtrak

210 West Main Street
Ottumwa, IA 52501
641-682-3876

Website: www.amtrak.com

TMS Management Group, Inc. (TMS)

*Medicaid Non-Emergency Medical Transportation – **Reservations need to be made 24 hrs in advance**
Have the pick up address and your Medicaid ID # available when you call*

Monday-Friday 8am-5pm

Phone: 1-866-572-7662

Website: www.tmsmanagementgroup.com/index.php/iowa-medicaid-net-program/

UTILITIES

Alliant Energy

1-800-255-4268 for Customer Service and to report an outage

Website: www.alliantenergy.com

Midamerican Energy

1-888-427-5632 **Customer Service**

1-800-799-4443 **Gas Leaks**

1-800-595-5325 **Power Outages & Wires Down**

Website: www.midamericanenergy.com

To report a streetlight out www.midamericanenergy.com/streetlight_outage

Albia Municipal Waterworks

120 S. A Street

Albia, IA 52531

Phone: 641-932-2911

AmeriGas

1-800-427-49687

Website: www.amerigas.com

Southern Iowa Electric COOP (REC)

1-800-607-2027

Website: www.sie.coop

Chariton Valley Electric Cooperative Inc.

Phone: 641-932-7126

Website: www.cvrec.com





